

# Emergency Connectivity Fund

## Service Provider Invoice (SPI) Affirmation

Lumen Technologies Inc, aka CenturyLink, is participating in the Emergency Connectivity Fund (ECF), a \$7.17 billion, federally funded, program that will help schools and libraries close the Homework Gap by providing funding for the reasonable cost broadband connectivity purchase for off-campus use by students, school staff, and library patrons in need during the COVID-19 pandemic.

ECF allows for participating schools and libraries to seek reimbursement for eligible service and equipment either directly from the government (BEAR invoicing method) or by requesting that the serviced provider invoice the government (SPI invoicing method). Lumen Technologies Inc is participating in the SPI invoicing method for this program.

If request to do so by the school or library, Lumen Technologies Inc, aka CenturyLink, is willing to invoice the federal government rather than the school or library for payment. You must specify at the application stage which invoicing method you would like to use. If your school or library would like to use the SPI invoicing method, you must also submit evidence of Lumen Technologies Inc's willingness to invoice under the SPI process and may use this statement as an affirmation that Lumen Technologies Inc is participating in SPI when completing your Form 471. We affirm our willingness to participate in the SPI invoicing method subject to the following:

1. Prior to the start of service and receipt of equipment, if any, Customer who select the SPI invoicing method will enter into and execute an applicable Lumen Technologies Inc services contract for the provision of ECF broadband connectivity services.
2. Customer is responsible for payment for Services in accordance with the payment terms described in the Agreement, including, but not limited to, periods when Customer may not be eligible for Support or periods for which the FCC or USAC fails to reimburse Lumen/CenturyLink for Service. Customer will reimburse CenturyLink for any Support amounts not reimbursed, or amounts reclaimed, by the FCC or USAC.
3. Lumen/CenturyLink will apply Support to Customer's billing accounts for the Services when payments are received by Lumen/CenturyLink. Customer may elect to pay the portions of its invoices for Services that are not covered by Support and rely on payment for the remainder of the invoice by Support being received by Lumen/CenturyLink. If, at any time, Lumen/CenturyLink does not receive full payment of an invoice balance by the due date of the invoice, regardless of source, Lumen/CenturyLink will charge Customer late payment charges as stated in the Agreement. While Lumen/CenturyLink will use commercially reasonable efforts to assist Customer in requesting Support, Lumen/CenturyLink is not responsible for Customer's compliance with FCC or USAC rules and regulations, the accuracy of certification Customer provides to the FCC or USAC, Customer's applications for Support, or any decisions or actions by the FCC or USAC with respect to Customer.
4. Customer is responsible for all charges related to any ineligible equipment and services or service obtained but not contained in the description of the service commitment request or decision.
5. Customer account credits applied may be estimates subject to true-up in a later billing period.
6. Customers who choose the SPI invoicing method should be aware that if ECF funding ends before the term of their services contract, they will be subject to the agreed upon rate of service for the remainder of the contract, net of any subsidy.

For more information about ECF, please refer to the FCC ECF or USAC ECF websites.

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